



Booking, Payment and Cancellation Terms and conditions

Please note that it is your responsibility to ensure that you have read and understood these terms and conditions upon paying and booking with Mill Farm.

Health and Safety

Horse Livery bookings - Please note that all horse owners are responsible for the day-to-day management of their horse(s) and should bear in mind the wellbeing and safety of themselves and members of the public.

All Bookings - Please note that **no liability is accepted** for any accidents, damage or theft whilst staying with us on our property to yourselves, any animals and your property.

All bookings - Any damages caused by yourselves or any members within your booking will be charged at our discretion depending on the incident. This must be paid in full before you leave the premises.

Caravan Site and Horse Livery bookings –

All Deposits are **non-refundable**. If the booking is cancelled a month before your arrival date, then the deposit is transferable for up to a year from first payment. If you cancel **between 7days to a month of your arrival date** your final payment is only able to be transferred with

Vets / Doctors note on injuries and accidents.

Cancellations within 7 days of your arrival date is charged full amount of the booking. No refund will be offered. This applies to group bookings including those that cancel within a group booking.

Changes can be made to bookings with written notice before 7 days of your arrival date. Any changes made after this full payment will still be required.

Any extras added on whilst you're here with us i.e. stabling, hay etc can be paid for by cash or card or using same bank details.

Any payments made on arrival for our campsite are nonrefundable.

By signing the booking form/ paying your deposit or making payment on arrival you thereby agree to these terms.

Many Thanks

Mill Farm Team